

December, 2025

# FM CONNECT

Stay in the know, always.



CERTIFIED  
ISO 9001:2015  
ISO 14001:2015  
ISO 45001:2018





# CONTENT

## EDITORIAL TEAM

**Vivek George**

AGM, Business Development

**Suma Nair**

Head, Customer Connect, Facility

## CLIENT INSIGHTS

- Proud to Be Part of Chennai's Prestigious World Trade Center.
- A Workplace That Inspires Excellence, Collaboration, and a Vibrant Community
- Gratitude for the Exceptional Support & Hospitality

## SITE UPDATES

- Celebrating the Pride and Spirit of Kannada Rajyotsava 2025
- Green Creativity Blooms at Brigade Southfield
- Shaping Sustainable Habits Together
- Whiz Kids Wonderland Lights Up Children's Day – WTC Kochi
- International Men's Day: Celebrating Strength & Balance – WTC Kochi

## NEWS FROM WTC ASSOCIATION

- Russian Delegation Visits India's Business Scene – WTC Bengaluru
- Discovery Series: Exploring Opportunities in Australia
- Designing Workplaces That Inspire Brilliance
- WTCA APAC Conference 2025: Innovation & Excellence – Mumbai
- WTC Kochi Shines at the 2025 WTCA Asia Pacific Conference
- WTC Kochi Strengthens Global Ties with MOU Signings

## ACHIEVEMENTS, LAUNCHES & MORE

- Honouring Frontline Heroes – WTC Kochi Celebration
- Applauding Our Standout Performers
- Leadership Excellence Recognized

## BUZZWORKS

- Hitachi Marks Its Arrival on WTC Bengaluru's 15th Floor
- Infor-GBS Customer Week @ Orbit, Hyderabad
- PKFOD Joins the Mindspace Family in Hyderabad!

## BEST OF THE MONTH & EXCITING OFFERS

- Sweet Cheers to the Festive Season

As the year comes to a close, we want to share a heartfelt note of gratitude with all our readers. This year has been filled with inspiring moments—impactful initiatives, engaging events, and continuous improvements across the campus—all shaped by your support and collaboration. Our teams have worked with genuine passion to create a welcoming, seamless, and uplifting environment, guided throughout by your valuable feedback. Thank you for being an integral part of this journey. We look forward to entering the new year with the same spirit of togetherness, delivering experiences that bring value, comfort, and delight to our campus community.

## ATUL KUMAR

Chief Operating Officer, Facilities



## EDITORIAL TEAM

## VIVEK GEORGE

AGM, Business Development



## SUMA NAIR

Head Customer Connect, Facility



For any contributions towards the FM connect newsletter please write to  
[sumanair@areyafm.com](mailto:sumanair@areyafm.com)





**K C Rajesh,**  
Head of Business Operations  
Glencore Information Services Pvt Ltd,  
WTC Chennai

### Proud to Be Part of Chennai's Prestigious World Trade Center

We take immense pride in being part of the prestigious World Trade Center Chennai, a landmark that stands as a true symbol of excellence, innovation, and global business leadership. Operating from this iconic business hub in Perungudi positions us among renowned global and multinational corporations, offering us unparalleled access to world-class infrastructure, modern amenities, and exceptional connectivity.

Being situated at WTC Chennai not only elevates our professional presence but also reinforces our commitment to growth, quality, and a forward-thinking mindset. The dynamic environment here encourages collaboration, fosters innovation, and provides a platform for meaningful business interactions that drive long-term success.

We are privileged to operate within such an inspiring ecosystem—one that brings together diverse industries, thought leaders, and emerging enterprises under a single roof. The World Trade Center community empowers us with opportunities to network, scale, and continuously evolve in a rapidly changing business landscape.

As proud contributors to this vibrant global network, we remain dedicated to upholding the values of excellence and integrity while embracing new possibilities that the World Trade Center Chennai continues to offer.



**K Premkumar**  
Facility Manager  
Money Forward India Private Limited,  
WTC Chennai

### A Workplace That Inspires Excellence, Collaboration, and a Vibrant Community

The workspace at the World Trade Center Chennai continues to set a benchmark for quality, efficiency, and professional excellence. Every element—from infrastructure to daily operations—has been designed to create an inspiring and high-performance environment. With world-class facilities, modern layouts, and exceptional maintenance, the campus ensures a seamless blend of comfort, functionality, and aesthetic appeal.

Beyond the physical space, what truly elevates the experience is the vibrant and dynamic ecosystem cultivated within the campus. The World Trade Center Chennai is not just a workplace; it is a thriving community where collaboration, innovation, and cultural engagement flourish.

One of the most impactful aspects is the consistent focus on client engagement activities. The campus frequently hosts interactive events that bring together corporate teams, thought leaders, and industry professionals. These engagements provide a platform for meaningful discussions, networking opportunities, and the exchange of ideas that fuel growth and business development. Whether it is knowledge sessions, promotional activities, networking forums, or leadership interactions, each event adds tremendous value to the corporate community.

Equally significant are the celebrations and cultural events organized throughout the year. Festivals, themed activities, awareness programs, wellness sessions, and recreational events infuse the workspace with positivity and enthusiasm. These celebrations not only uplift the atmosphere but also help build a sense of belonging among employees and tenant partners. Events like festive décor, live music, special day observances, and community-driven initiatives transform the workplace into a space filled with energy and engagement.

The management team deserves special appreciation for their professionalism, proactive support, and commitment to delivering exceptional experiences. Their meticulous planning, prompt responsiveness, and dedication to maintaining high standards ensure smooth operations and enrich the overall work culture. They play a vital role in seamlessly coordinating client engagements, orchestrating celebrations, and maintaining operational excellence across the campus. Together, the well-maintained infrastructure, dynamic tenant community, and enriching engagement initiatives make the World Trade Center Chennai an unparalleled workplace. It is an environment where businesses grow, people collaborate, ideas evolve, and every day brings new opportunities to learn, connect, and celebrate. This unique blend of professionalism, innovation, and community spirit truly sets WTC Chennai apart as a premier global business destination.



## Gratitude for the Exceptional Support & Hospitality



From L-R: Mark Cochrane-Holley - Director, Economic Development & Invest Melbourne, Nicholas Reece- Lord Mayor of Melbourne, Zona Black- Principal Advisor, Office of the Lord Mayor

We would like to take this opportunity to express our sincere gratitude to the entire Brigade Team for your outstanding support during this high-profile visit. Everything was flawlessly executed - from the smooth entry into the campus facilitated by the Brigade Traffic Marshals and the security team, to the warm welcome and informative facility tour arranged in buggy. Once again Thank You very much for your exceptional hospitality. Our clients were truly impressed with the campus as well as the seamless coordination demonstrated by the builder team.

Firstsource, BTG

## What our Community says!



### VOICES OF WTC



**Aditi Mukherjee**  
Global Workplace Experience  
Coordinator  
Alation

Our experience at WTC Chennai has been exceptional.

The property is beautifully maintained, with a vibrant and welcoming atmosphere.

I appreciate the commendable work done by the security and support staff. Their quick response and attention to detail make the environment feel safe.

The employee engagement events are a wonderful touch, they add so much joy and energy.

Overall, WTC Chennai has created a space that's not just about work but about building a great experience every day. I'm glad to be a part of it!

Pride | Belonging | Business Community | Global Network



### VOICES OF WTC



**Reshma Fathima**  
Branch Manager  
HDFC Bank Ltd

WTC Chennai exceeds expectations!

The sleek architecture, state-of-the-art facilities, and prime location make it an ideal destination for business.

We're impressed by the WTC's commitment to sustainability and customer satisfaction.

We wholeheartedly endorse WTC Chennai for its remarkable infrastructure and service.

Pride | Belonging | Business Community | Global Network



### VOICES OF WTC



**Yokesh P**  
Office & Community Manager  
Zuora

We have been a part of WTC Chennai for the past three years, and the experience has been truly exceptional.

The state-of-the-art amenities, seamless facilities, and the stunning sea view from our floor have made the workplace environment enjoyable for every employee.

The WTC facility team has consistently gone the extra mile in conducting engaging activities, making this a vibrant workspace.

We are proud to be associated with WTC Chennai and look forward to many more years of collaboration.

Pride | Belonging | Business Community | Global Network



## Celebrating the Pride and Spirit of Kannada Rajyotsava 2025

Kannada Rajyotsava 2025 was celebrated with pride across all our campuses — WTC Bengaluru, Brigade Opus, Brigade Magnum, Brigade Tech Gardens, Brigade Tech Park, Senate, Deccan Heights, and Brigade Twin Towers. The celebration honored the Kannada language, culture, and the enduring spirit of Karnataka, reflecting our commitment to recognizing local heritage and fostering a sense of belonging within our communities.

The celebrations were alive with Karnataka's rich culture, featuring Dollu Kunita, Yakshagana, and interactive activities that drew everyone in. Each campus embraced the festive spirit, creating a vibrant, joyful atmosphere. The event offered a warm and memorable experience, celebrating both Karnataka's heritage and its contemporary achievements.



## Green Creativity Blooms at Brigade Southfield

Brigade Southfield recently hosted a vibrant Terrarium Workshop that brought together nature lovers and creative enthusiasts. Participants came together to explore the art of crafting miniature gardens, blending creativity with greenery. The event received an overwhelming response, as attendees designed their own sustainable ecosystems — making it a refreshing and memorable experience for everyone involved.



## Shaping Sustainable Habits Together

A dedicated Waste Management Training session was held at WTC Bengaluru, led by an expert trainer from Saahas Waste Management. The session highlighted the importance of adopting a Zero-Landfill approach by following the core principles of reduce, reuse, recycle, and recover. Our clients actively participated, reflecting their commitment to sustainability and embracing a zero-waste mindset as a key step toward a cleaner, greener future.



## Whiz Kids Wonderland Lights Up Children's Day – WTC Kochi

WTC Kochi came alive with colour, cheer and creativity as "Whiz Kids Wonderland" lit up Children's Day 2025. Held at the GF Lobby for the children of WTC tenants and the in-house team, the event offered a lively platform for young talents to shine. Kids showcased their best through singing, dancing, acting, fancy dress, drawing, colouring and musical performances- each act filled with confidence, imagination and infectious energy. From vibrant costumes to charming artwork and spirited performances, the celebration truly captured the magic of childhood.



## International Men's Day: Celebrating Strength & Balance – WTC Kochi

WTC Kochi marked International Men's Day with two refreshing and meaningful sessions. An interactive session brought tenants together for open conversations and shared experiences, strengthening camaraderie. This was followed by a stress-relief session by the Heartfulness team, offering practical tips and simple techniques to manage work pressure and maintain a healthier work-life balance.



### Russian Delegation Visits India's Business Scene – WTC Bengaluru



WTC Bengaluru hosted students and faculty from the Graduate School of Business, HSE University, Moscow, as part of their 14-day Cultural and Industrial Immersion Program. The delegation delved into India's dynamic business environment, global trade shifts and emerging geopolitical trends. C. U. Poovaiah, Regional Director, EPCES, shared valuable insights into India's export ecosystem, while Vineet Verma, Managing Director, WTC Bengaluru, highlighted how WTCs enable global market access through strong networks and policy support. A meaningful day of learning, dialogue and cross-border collaboration.

### Discovery Series: Exploring Opportunities in Australia



In Episode 7 of the WTC–BCIC Discovery Series, we set our sights on Australia! Designed to help Indian companies expand globally, this session highlighted why Australia is emerging as a key destination for businesses. From digital transformation and e-commerce for SMEs to the growing demand for cybersecurity and AI talent, opportunities abound. Moderated by podcaster Karnvir Mundrey, the discussion offered sharp insights and practical tips for businesses ready to make their mark Down Under.

### Designing Workplaces That Inspire Brilliance



WTC Kochi launched the inaugural edition of the Talent Experience Series, a forum curated to feature experts from WTC Kochi's tenant companies to explore how thoughtfully designed spaces fuel success. The first part of the series, titled "Talent Experience Series: Where Space Inspires Success," was organized in collaboration with South Indian Bank. It brought together an engaging panel discussion with Ramdas Menon, Senior Manager – HR at Focaloid Technologies; Jemy Sam, Program &

Project Management Specialist at Accenture Song; and Shimil Gireesh, Manager – Global Real Estate & Facilities at Xerox India, moderated by podcaster Swapna Sanand. HR and business leaders engaged in lively discussions on modern office design, employee well-being, and emerging HR trends, proving that when spaces work smarter, people perform brighter.



### WTCA APAC Conference 2025: Innovation & Excellence – Mumbai



Osaka, and WTC Chongqing. The final day of the conference featured an interactive breakfast session on India's real estate landscape led by Vineet Verma, leaving attendees inspired and united in the spirit of innovation and partnership.

The 2025 WTCA Asia Pacific Conference brought together leaders, innovators and changemakers at WTC Mumbai for a dynamic exchange of ideas. Vineet Verma, Chair of the Regional Advisory Council, kicked off the plenary with an insightful APAC update. Teams from WTC Bengaluru, Chennai and Kochi added fresh perspectives on 'Best Practices,' with Hrishikesh Nair highlighting purpose-driven facilities and responsible development and Vivek George showcasing how trade events can empower communities and foster inclusivity. The event also marked a proud milestone for WTC Kochi, earning the Premier Accreditation - the highest recognition for excellence in trade, real estate and events. The conference also paved the way for new global collaborations through MoUs with WTC Tokyo, WTC

### WTC Kochi Shines at the 2025 WTCA Asia Pacific Conference



World Trade Center Kochi participated in the 2025 WTCA Asia Pacific Conference held in Mumbai, where industry leaders and members from across the region came together to share insights and strategies. Representatives from WTC Kochi contributed to key discussions on purpose-driven facilities and inclusive trade events. A highlight of the conference was WTC Kochi receiving Premier Accreditation, one of the highest recognitions for excellence in services across business, trade, real estate, and events.

### WTC Kochi Strengthens Global Ties with MOU Signings



At the 2025 WTCA APAC Conference, WTC Kochi joined WTC Bengaluru and WTC Chennai in signing reciprocal Memorandums of Understanding with WTC Tokyo, WTC Osaka, and WTC Chongqing, aimed at enhancing trade promotion, investment facilitation, and long-term business collaboration across regions.





### Honouring Frontline Heroes – WTC Kochi Celebration

At WTC Kochi, dedication never goes unnoticed! Our Rewards & Recognition programme celebrated the exceptional efforts of our valet parking team, recognizing their commitment, discipline and daily contributions that ensure smooth experiences for tenants and visitors.

### Applauding our Standout Performers

Mr. Ranjith, Brigade Tech Gardens, for his innovative Fire Hose Pressure Checking Tool that strengthens our safety and efficiency.



### Leadership Excellence Recognised

Mr. Atul Kumar, COO – Facilities, was honored as Customer Experience Innovator of the Year for his leadership and commitment to service innovation.



## Hitachi Marks Its Arrival on WTC Bengaluru's 15th Floor



We're excited to announce that Hitachi has officially onboarded at our WTC Bengaluru office, taking their place on the 15<sup>th</sup> floor. This marks a new chapter of collaboration, innovation and growth within our vibrant business community. Here's to new beginnings and shared success!



## Infor-GBS Customer Week @ Orbit, Hyderabad

Orbit, Hyderabad, was abuzz with excitement as Infor-GBS marked Customer Week in style! A week full of engaging sessions, interactive activities and heartfelt interactions brought together teams and customers, strengthening bonds and celebrating collaboration. From insightful discussions to memorable experiences, the event highlighted the spirit of partnership and innovation that drives success. Here's to building stronger connections and shared achievements!



## PKFOD Joins the Mindspace Family in Hyderabad!

We're thrilled to welcome PKFOD to Mindspace Business Park, Hyderabad! This exciting collaboration marks a new chapter of growth, innovation and opportunities. With a vibrant ecosystem of like-minded businesses and state-of-the-art facilities, Mindspace continues to be the preferred destination for companies looking to thrive.





**GALAXY**

**BRIGADE HOSPITALITY**

### Sweet Cheers

Savour the richness of our handcrafted traditional plum cakes, made with premium dried fruits, nuts, and love.

Available in convenient sizes to suit your celebrations

1 kg: ₹1299++	250 gms: ₹325++
500 gms: ₹650++	100 gms: ₹130++

To place your order, please call  
080 40053333 / +91 9686577164

**SIGNATURE** Devanahalli  
**REGENT CLUB** Whitefield  
**AUGUSTA** JP Nagar  
**THE WOODROSE** JP Nagar  
**MLR** CONVENTION CENTRE JP Nagar | Whitefield

### Sweet Cheers to the Festive Season

Indulge in the warmth of the holidays with our handcrafted traditional plum cakes, made from the finest dried fruits, premium nuts and a generous sprinkle of love. Perfectly baked to bring joy to every celebration, these festive delights are available in sizes to suit every gathering - from intimate moments to grand feasts. Make your celebrations extra special this season!



**Support That's Just an Email Away**  
For any FM services or assistance,  
reach us at [here2help@brigadegroup.com](mailto:here2help@brigadegroup.com)